

Due to concerns about the threat of COVID-19, Warwick Animal Hospital is taking additional precautionary measures to keep our staff, doctors, animals, and clients safe. As we are sure you are aware, the situation is changing daily. Effective 3/25/220 we will be implementing Concierge Curbside Service for all your veterinary needs. This is a strategy being put into effect at many animal hospitals nationwide.

- We will have staff only inside our building. We ask that you give us a call at 757-595-3337 as soon as you arrive. Please remain outside with your pet. We will discuss your pet's needs by phone, take the history, and when everything is ready a staff member will come outside to bring your pet into the building for examination while you remain outside or in your vehicle.
- When the evaluation is complete we will discuss any findings and recommendations with you by phone. Please have all cats in carriers and dogs on a controlled leash. Per the CDC's recommendation, please maintain a 6-foot distance from others. If an exception needs to be made, please call ahead to discuss it with our team.
- If you need prescription medications, heartworm or flea/tick control refills or prescription diets, please call ahead and give us another call when you are outside and we will bring these out to you.

Please be assured, within our hospital, we are conducting frequent cleanings and using appropriate disinfectants to help protect our hospital environment. Our clinicians and staff continue to practice safe hand hygiene, with clinical teams also wearing personal protective equipment as warranted. We are paying increased attention to social distancing and ask that you do the same during your visit.

Our goal at Warwick Animal Hospital is to continue to provide full-service veterinary care to your beloved pets while keeping everyone as safe as possible. As of now, we are open during our regular business hours and offering full services including grooming. We are in the process of setting up telemedicine consult options when appropriate and will place information here as soon as that is available.